

ROLL-CART PROCEDURE

Beginning January 5, 2026



Town of Pendleton is launching a new side loader, and to ensure proper pick up, please obey the following protocol.

NOTE FROM PUBLIC WORKS

To help Public Works complete trash routes safely and on schedule, we need everyone's help with a few simple steps on your scheduled pickup day. We will be implementing a new side-loader trash truck, which requires a few necessary actions from residents to ensure successful pickup.

PARKING NOTES



- Do not park in front of your roll cart. Parked vehicles can block collection trucks and cause missed pickups.
- If your street is too narrow for the truck to pass safely, your trash may not be collected until the next service day



SET CARTS OUT CORRECTLY

- 1 Place roll-carts at the curb/road edge by 7:00 AM on your pickup day.
- 2 Lid opening must face the roadway so the side-loader can service the cart properly.
- 3 Leave 3 feet of space between your roll-cart and any cars, mailboxes, poles, additional roll-carts, or other obstructions.



NEAT AND ORDERLY CARTS

All trash must be bagged and fit inside your roll-cart with the lid fully closed.



WARNING SLIPS

**January 5-
February 2**

- Any roll-carts that cannot be picked up with the new side-loader trash truck will receive a warning slip (ex., on the back) during this time. After February 2, the roll-carts will not be picked up until all criteria outlined are satisfied.



NO LOOSE ITEMS

Loose bags or extra items beside the cart will not be picked up due to safety and sanitation rules. 51.03 Pre-collection Practice Section(A) Subsection (3) Storage(a) Garbage, general rubbish and ashes enclosed in plastic bags shall be stored in roll-out containers.



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